

# CFD iPad App User guide



# Contents

How to download app	3
Log In	4
Getting Started	5
Market: Top 30, Watchlist	8
Place Order – Basic, Advanced	11
Trades: Order Book, Withdraw Order	18
Portfolio	24
Log Out	26

# How to download app (for new clients)

---



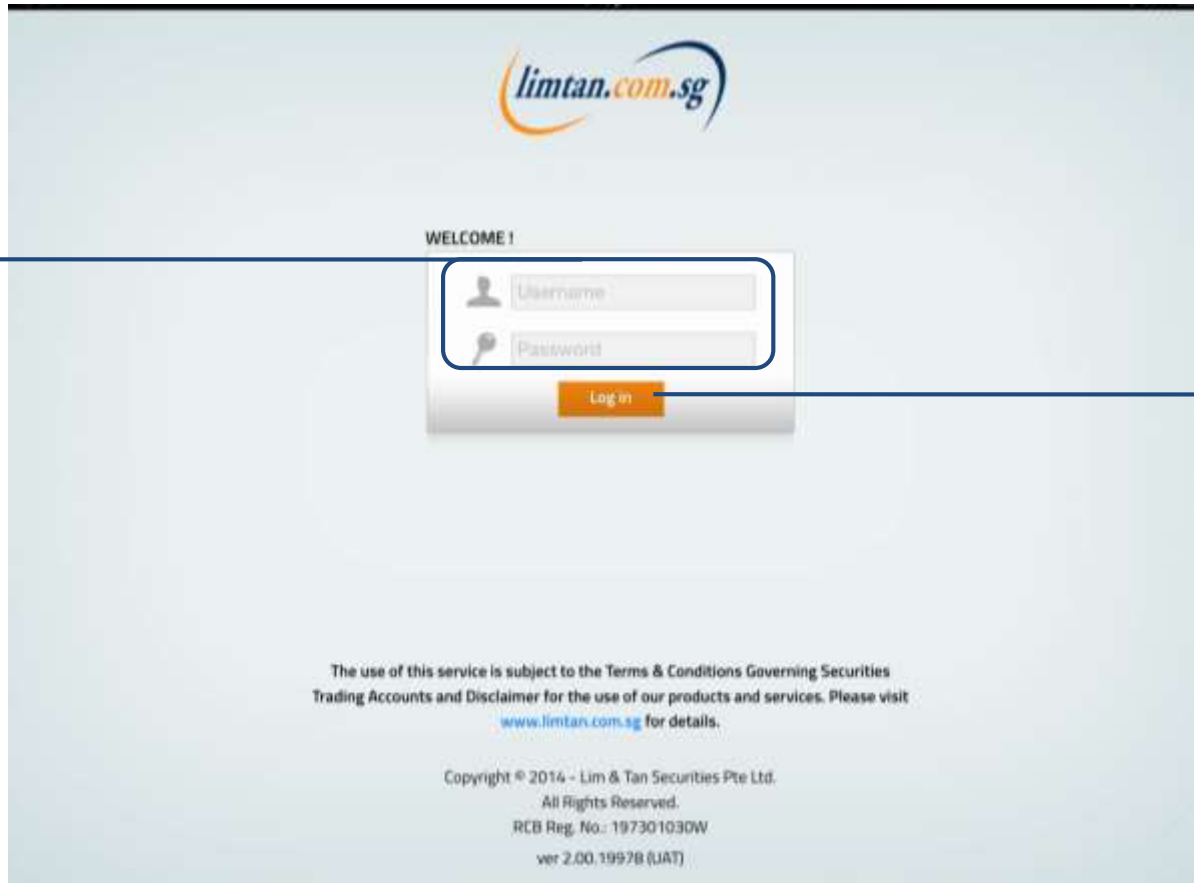
[Click here to download from APP Store](#)

Or go straight to the app store on your iPad and search for 'limtan'.  
The app is free for download.

# Log in

## 1) Enter your login details.

The Username and Password are the same as that for your Online Trading Account. For security purpose, you will only be able to access one channel at any given time.



limtan.com.sg

WELCOME !

Username

Password

Log in

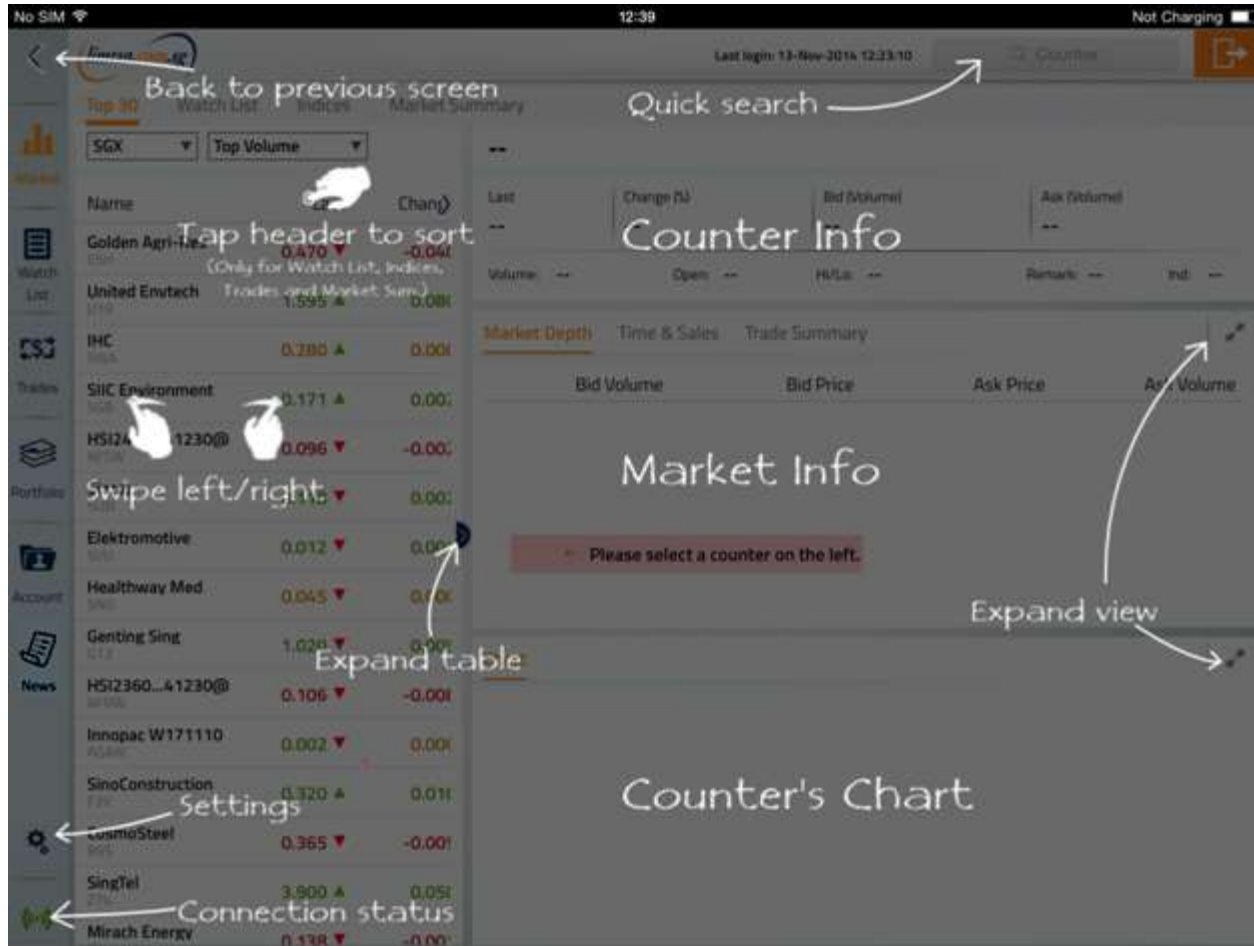
The use of this service is subject to the Terms & Conditions Governing Securities Trading Accounts and Disclaimer for the use of our products and services. Please visit [www.limtan.com.sg](http://www.limtan.com.sg) for details.

Copyright © 2014 - Lim & Tan Securities Pte Ltd.  
All Rights Reserved.  
RCB Reg. No.: 197301030W  
ver 2.00.1997B (UAT)

## 2) Click 'Log in' to confirm

# Getting started: in-app help

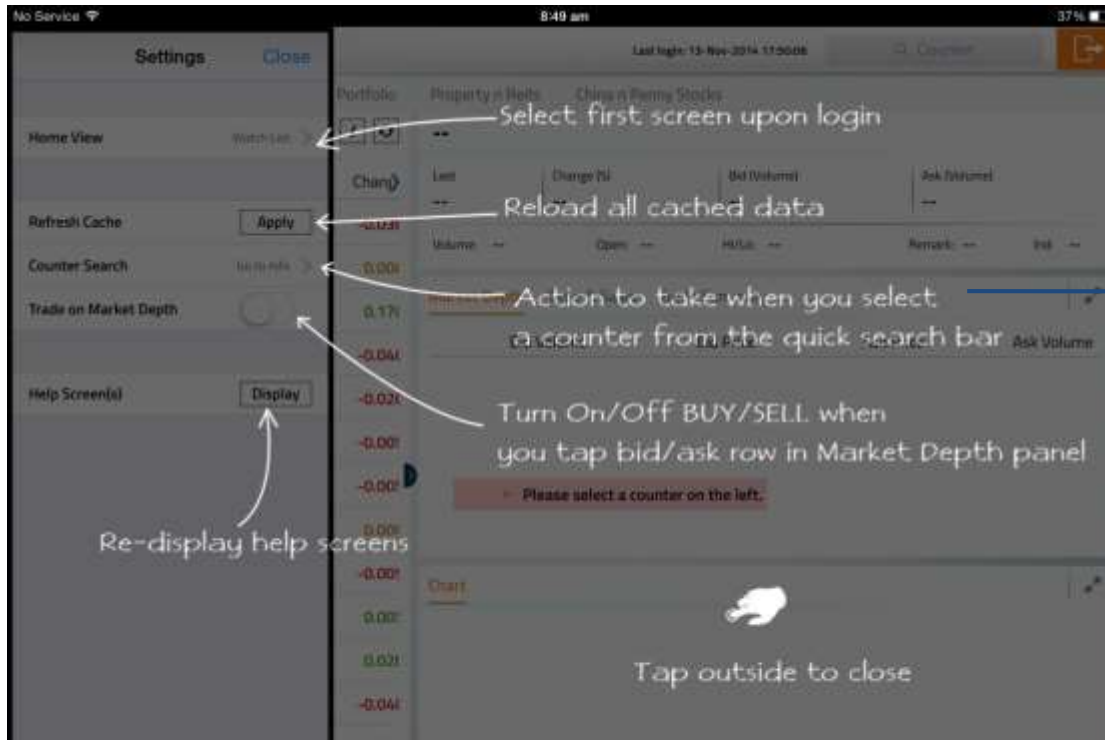
Upon first login, you will see an in-app assistance page. The drawings indicate what each symbol, field or logo does. Touch anywhere on the screen to exit.



# Getting started: Settings

To re-display the help screen, go to Settings.

You can set the first screen that you would like to see upon login and other settings here.



## Actions available:

- Go to Buy/Sell
- Go to counter info

## Trade on Market Depth:

When this feature is switched on, you may click on the Bid / Bid Vol / Ask / Ask Vol column in Market Depth to bring up an order ticket with the bid / ask price clicked

## Market Depth

If you have subscribed to Market Depth for the Internet Channel, you will also be able to access this function on the iPad. No additional subscription is required.

If you have not subscribed to Market Depth, you may do so by using the Internet Channel. Select Market Depth under our limtan loyalty reward redemption catalogue using loyalty points or payment by cash.

# Getting started: Recognising the tabs

View **Top Volume** Stocks, Your **Watchlists**, **Indices** and **Market Summary**

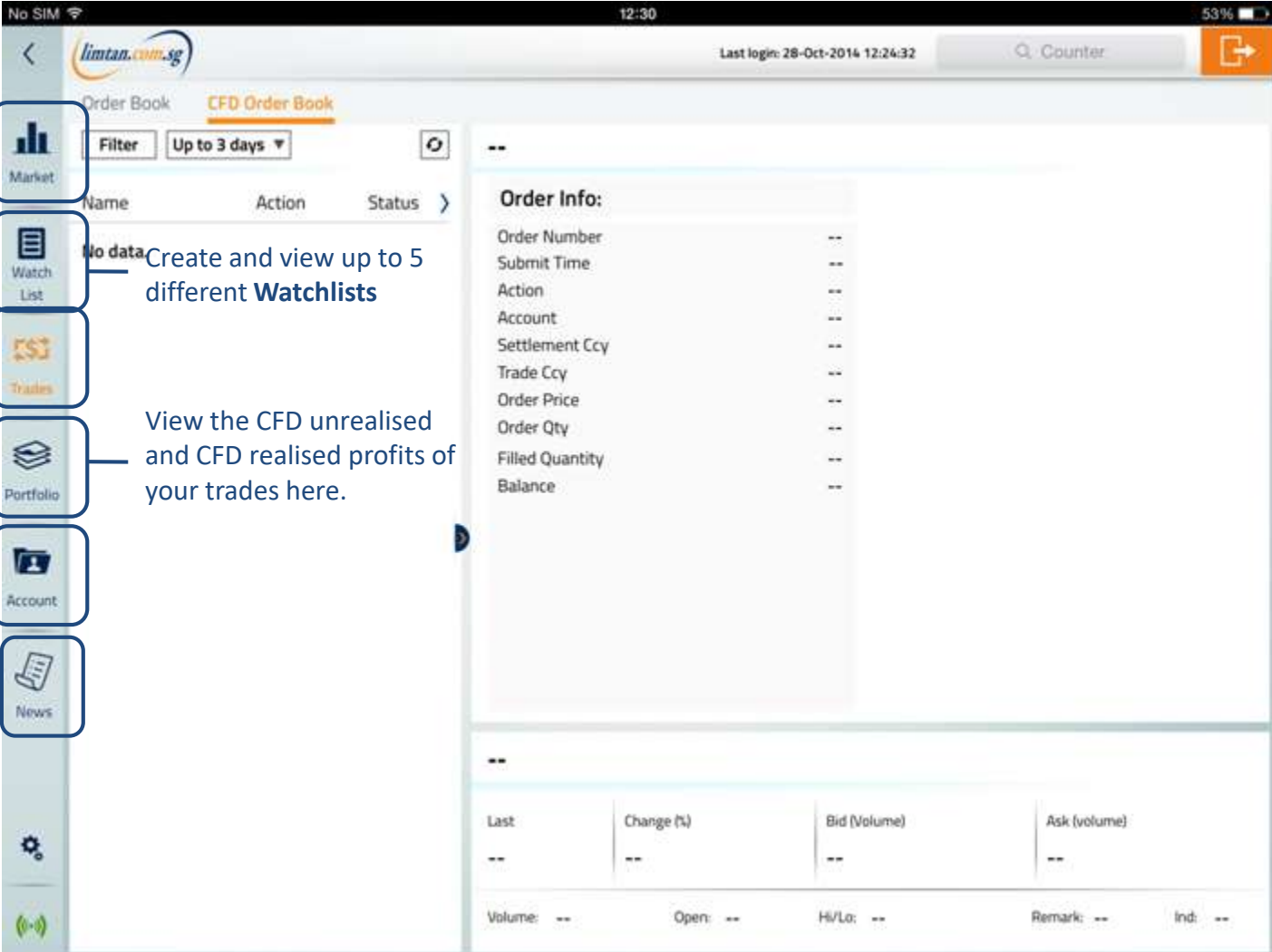
View your trades Today, or All trades at once. **Withdraw** orders here.

See outstanding position of different types of your accounts and change Password on this tab.

News and announcement

Create and view up to 5 different **Watchlists**

View the CFD unrealised and CFD realised profits of your trades here.



The screenshot shows the mobile app interface for limtan.com.sg. The top status bar displays 'No SIM', signal strength, time '12:30', and battery '53%'. The app header includes the logo, 'Last login: 28-Oct-2014 12:24:32', a search bar with 'Counter', and a share icon. The main menu on the left contains icons for Market, Watch List, Trades, Portfolio, Account, and News. The main content area is divided into sections: 'Order Book' and 'CFD Order Book' with a filter and 'Up to 3 days' dropdown; 'Order Info' with fields like Order Number, Submit Time, Action, Account, Settlement Ccy, Trade Ccy, Order Price, Order Qty, Filled Quantity, and Balance; and a table with columns Last, Change (%), Bid (Volume), Ask (volume), Volume, Open, Hi/Low, Remark, and Ind. The bottom of the screen shows a green signal icon.

Last	Change (%)	Bid (Volume)	Ask (volume)
--	--	--	--

Volume	Open	Hi/Low	Remark	Ind
--	--	--	--	--

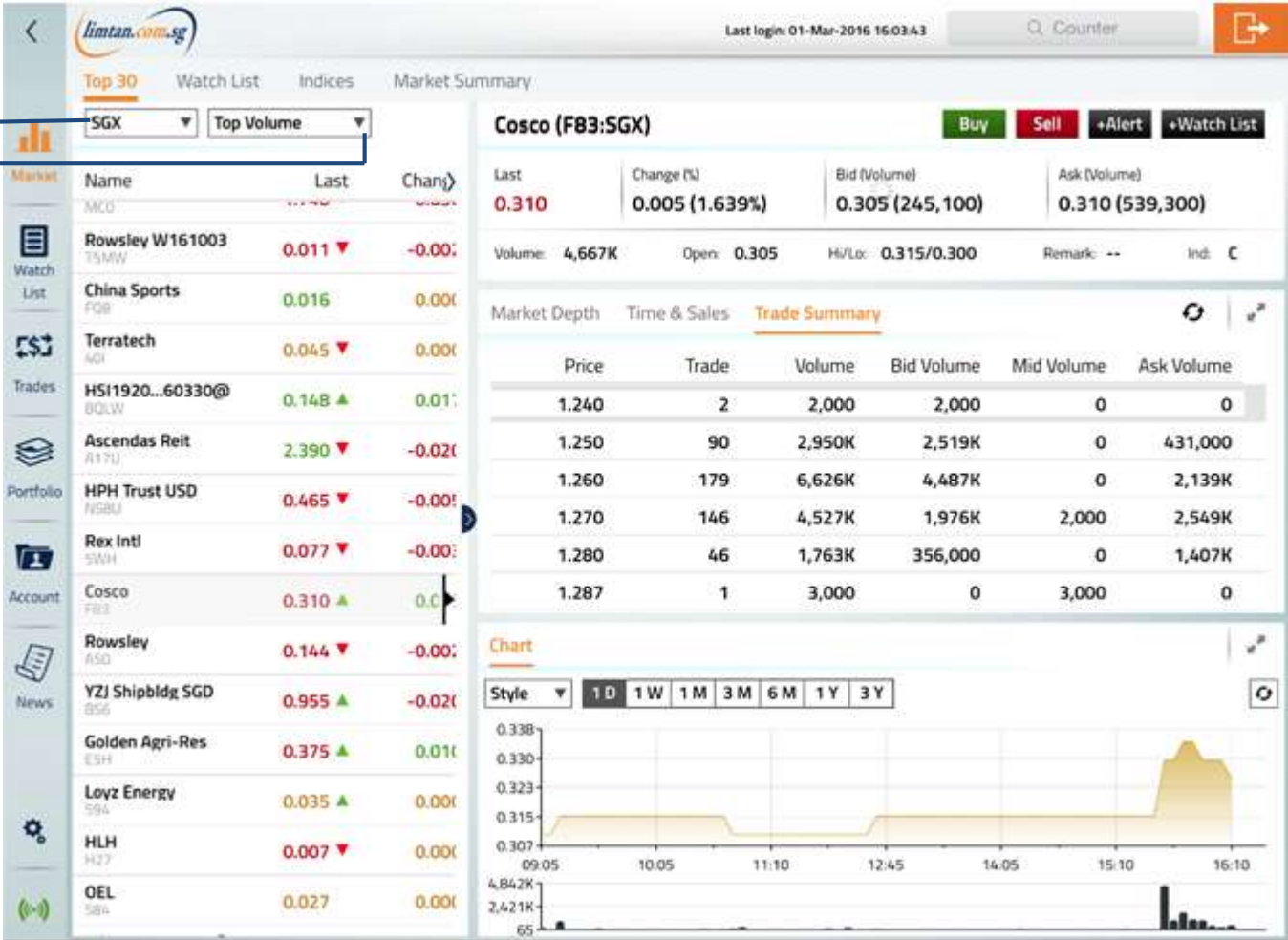
# Market: Top 30

The Top 30 screen shows the top stocks of various categories. Click on individual stocks to view the Market Depth, Time & Sales and Trade Summary.

CFD Online trading is only available for SGX

Click on the drop down field to select a category to view.

- Top Volume
- Top Gainer
- Top Losers
- Top Gainers %
- Top Loser %



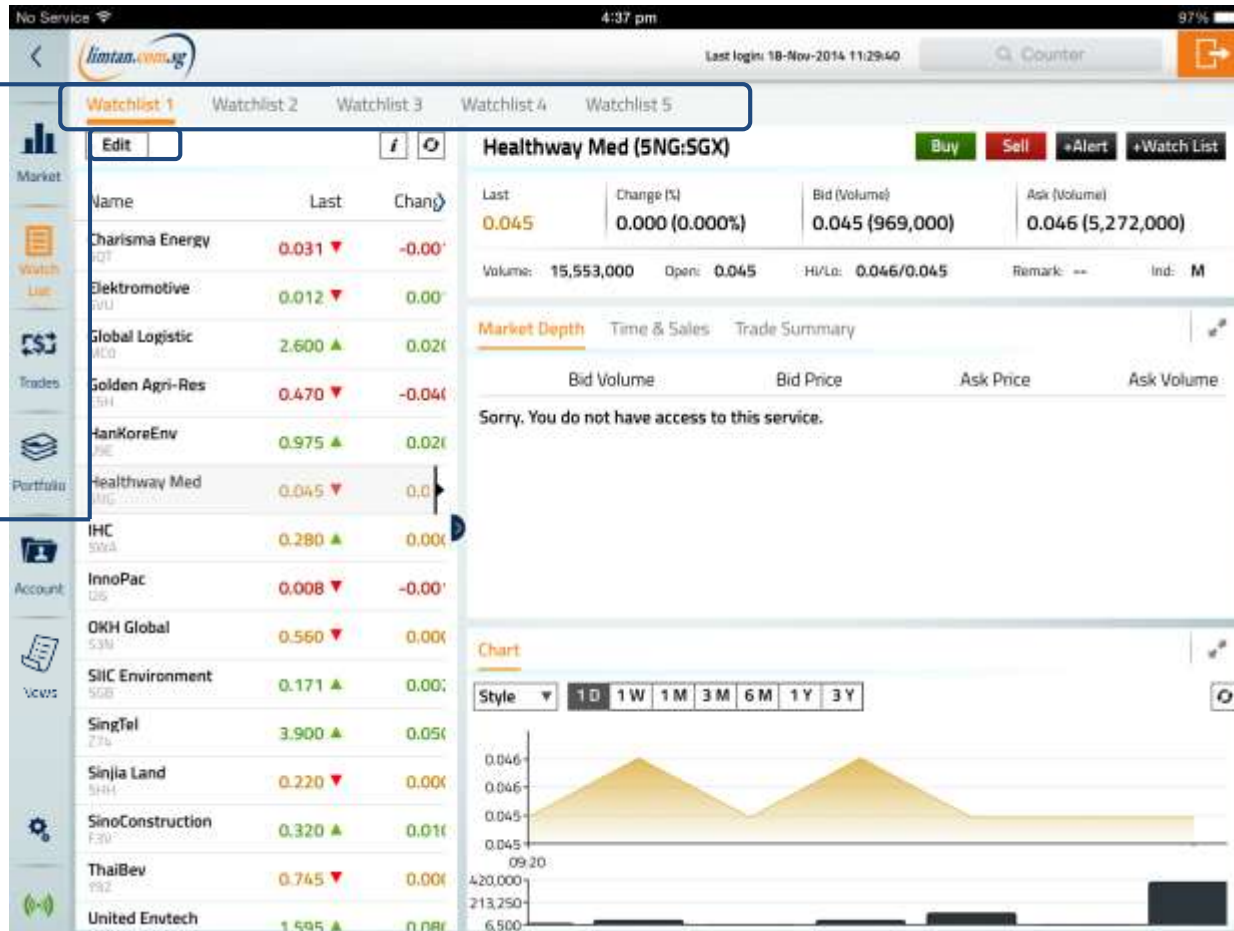


# Market: Watchlist

Edit, create and view up to 5 watchlists at the Watchlist screen. Watchlists are synchronised across all internet trading channels.

Select the watchlist to view.

1. Click Edit to edit, rename or create new watchlists. The edit window will appear.



2. Key the name of the watchlist you would like to create and touch

## Important Note:

- Tap to Remarks/Indicator to see if counter is CFD tradable.
- L available for CFD Long, S available for CFD short.

# Market: CFD indicator in watchlist

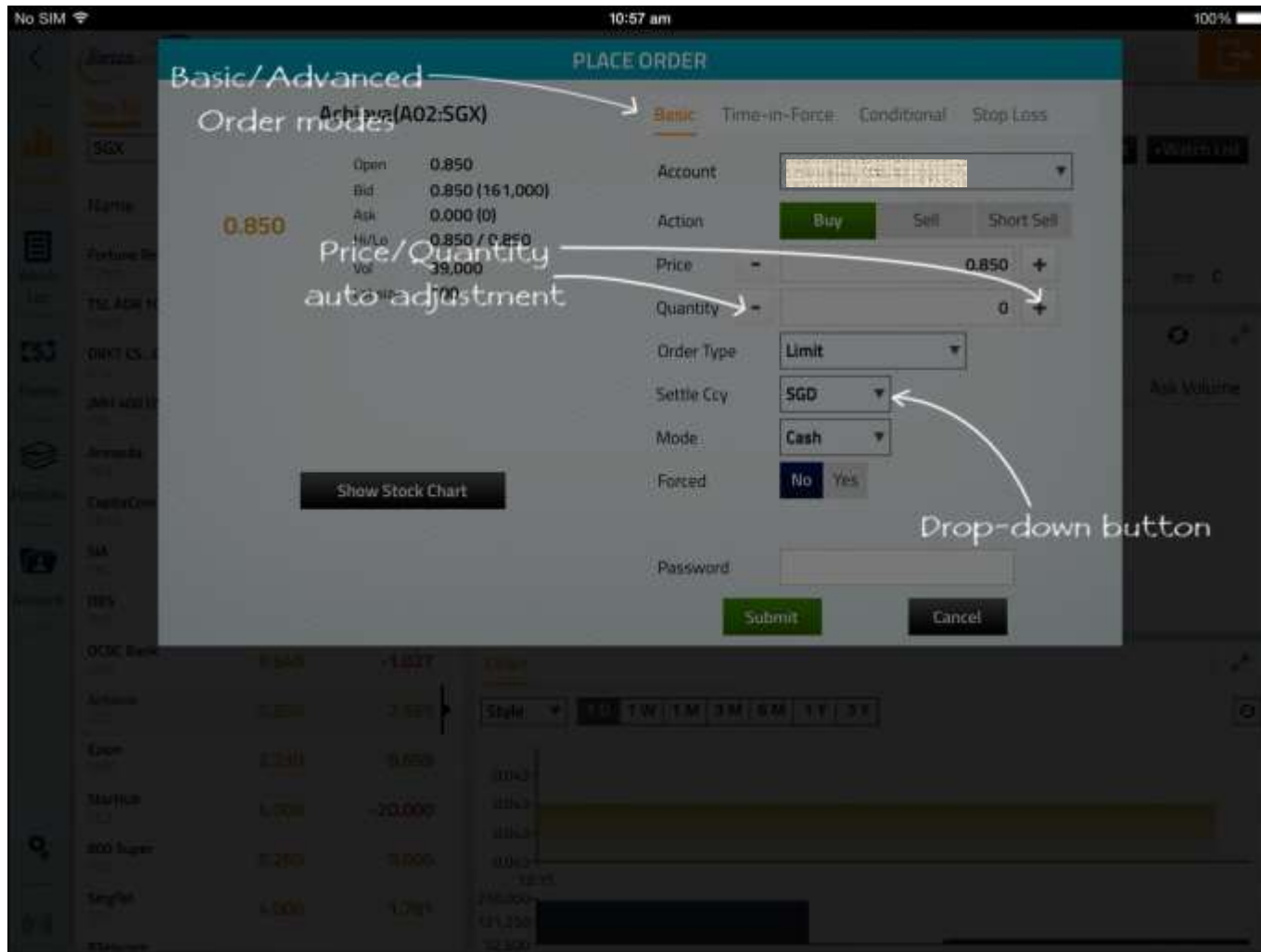
Check if counter is available to open a long CFD position &/or to open a short CFD position.

Name	Sell Vol	Previous	Open	Day High	Day Low	EP	Ind	Rmk	R/D	Exchange
AIMSAMP Cap Reit 0SRU	0	1.435	0.000	0.000	0.000	--	C,M,L	--	R	SGX
Ascendas-hTrust Q1P	0	0.695	0.000	0.000	0.000	--	M,L	XD	R	SGX
BANK OF AMERICA BACN	1	17.180	17.240	17.240	17.080	--	--	CQ	D	NYS
BANK OF CHINA 3908	0	3.710	3.710	3.710	3.670	--	--	SC	D	HKG
CEFC Intl Y35	0	0.033	0.000	0.000	0.000	--	--	--	R	SGX
CapitaLand C31	0	3.230	0.000	0.000	0.000	--	C,M,L,S	--	R	SGX
China Minzhong K27N	0	0.840	0.000	0.000	0.000	--	C,M	--	R	SGX
Croesus RTrust S6NU	0	0.940	0.000	0.000	0.000	--	M,L	--	R	SGX
DBS 005	0	19.720	0.000	0.000	0.000	--	C,M,L,S	--	R	SGX
GLD US\$@ 0BT	0	115.140	0.000	0.000	0.000	--	C,@	--	R	SGX
GOOGLE INC C GOOGL	0	539.270	539.000	543.980	538.602	--	--	--	D	NMS
Genting...125%Perp P9U2	0	1.043	0.000	0.000	0.000	--	--	--	R	SGX
Global Logistic NCO	0	2.560	0.000	0.000	0.000	--	C,M,L,S	--	R	SGX
Golden Agri-Res ESM	0	0.460	0.000	0.000	0.000	--	M,L,S	CD	R	SGX
HPH Trust USD	0	0.685	0.000	0.000	0.000	--	M,L	--	R	SGX

- Tap to expand watchlist
- Scroll to the IND column.
- L: Available to open Long CFD position
- S: Available to open Short CFD position

# Place order: Help screen

When you click on Place Order for the first time, a help screen will appear.



# Place order: Basic

For placing Basic Order: Basic page, limit orders can be placed. Select your Account, Action, insert Price, Quantity, Settlement Ccy and Mode. Key in your password and touch submit.

Please note that the Price data on Place Order screen is shown as a snapshot of price.

1. Select '**Basic**'
2. Ensure **CFD Account no.** is selected  
( Tap on account no. ⓘ to view credit limits)
3. Select type of **Action**
4. Key **Price** and **Quantity**
5. For CFD trading, only cash **mode** and SGD settlement (**Ccy**) is available
6. Insert your online trading account **password**
7. Tap **Submit** button to submit order

**PLACE ORDER**

**SingTel(Z74:SGX)**

Open 3.850  
Bid 3.890 (1,556K)  
Ask 3.900 (2,354K)  
Hi/Low 3.900 / 3.850  
Vol 8,844K  
Lot size 1,000

3.900

Style ▾ 1D 1W 1M 3M 6M 1Y 3Y ↻

3.939  
3.907  
3.875  
3.843  
3.811  
2.172K  
1.088K  
3.250

09:05 10:05 11:05 12:05

Basic Time-in-Force Conditional Stop Loss

Account i (CFD) ▾

Action Buy Sell

Price - 3.900 +

Quantity - 2,000 +

Order Type Limit ▾

Settle Ccy SGD ▾


Mode Cash ▾


Password .....

Submit Cancel

# Place order: Advanced Order - Time-in-Force

The Time-In-Force, Conditional and Stop Loss order pages are advanced orders. Time-in-Force allows you to select the Validity of the order – DAY, FAK and FOK. Please refer to Advanced order FAQ for details.

1. Select '**Time-in-Force**'
2. Ensure **CFD Account no.** is selected  
( Tap on account no.,  to view credit limits)
3. Select type of **Action**
4. Key **Price** and **Quantity**
5. Select **Order Type**: Limit, Market, Market to Limit
6. For CFD trading, only cash **mode** and SGD settlement **(Ccy)** is available
7. Select **Validity** of Order: Day, FAK, FOK
8. Insert your online trading account **password**
9. Tap **Submit** button to submit order



**PLACE ORDER**

**SingTel(Z74:SGX)**

Open 3.700  
Bid 3.660 (1,112K)  
Ask 3.670 (603,800)  
Hi/Low 3.710 / 3.660  
Vol 11,066K  
Lot size 100

3.660

Style ▾ 1D 1W 1M 3M 6M 1Y 3Y ↻

3.709  
3.670  
3.632  
3.594  
09:05 10:05 11:05 12:05

2,556K  
1,285K  
13,650

Basic **Time-in-Force** Conditional Stop Loss

Account

Action

Price

Quantity

Order Type

Settle Ccy

Mode  Validity


Password

Please click [here](#) for Advanced orders FAQ.



# Place order: Advanced Order - Conditional

Conditional order will be submitted based on the Price or Session condition. Please note that Conditional orders are Day orders only.

1. Select '**Conditional**'
2. Ensure **CFD Account no.** is selected  
( Tap on account no.,  to view credit limits)
3. Choose the **mode**. Selecting 'Session' will enable you to choose either the Pre-Close or Open sessions to place your trade  
When Price is selected for 'Mode', the following selections will be available:
4. Select your condition **based** on 'Best Ask', 'Best Bid' or 'Last Done Price'
5. Your **Price** condition may be either 'Greater / Equal' or 'Less / Equal'
6. Select type of **Action**
7. Key **Price** and **Quantity**
8. Select **Order Type**: Limit, Market, Market to Limit
9. For CFD trading, only cash **mode** and SGD settlement (**Ccy**) is available
10. Select **Validity** of Order: Day, FAK, FOK
11. Insert your online trading account **password**
12. Tap **Submit** button to submit order



**PLACE ORDER**

**SingTel(Z74:SGX)**

Open 3.700  
Bid 3.660 (1,112K)  
Ask 3.670 (603,800)  
H/L 3.710 / 3.660  
Vol 11,066K  
Lot size 100

3.660

Style 1D 1W 1M 3M 6M 1Y 3Y

Basic Time-in-Force **Conditional** Stop Loss

Account (CFD)

**STEP 1: If the following condition is met:**

Mode **Price** Session

Stock Z74:SGX

Based Best Ask

Price Greater/Equal - 0 +

**STEP 2: Place the following order:**

Action **Buy** Sell

Price - 3.660 +

Quantity - 0 +

Order Type Limit

Settle Ccy SGD

Mode Cash Validity Day

Password

Submit Cancel

Please click [here](#) for Advanced orders FAQ.

# Place order: Advanced Order - Stop Loss

The Stop Loss advanced order page allows you to set a stop price condition. Please note that only sell orders are available for Stop Loss.

1. Select '**Stop Loss**'
2. Ensure **CFD Account no.** is selected  
( Tap on account no. ⓘ to view credit limits)
3. Key in your desired **Stop Price**, **based on** Last Done Price
4. Select type of **Action**
5. Key **Price** and **Quantity**
6. Select **Order Type**: Limit, Market, Market to Limit
7. For CFD trading, only cash **mode** and SGD settlement (**Ccy**) is available
8. Select **Validity** of Order: Day, FAK, FOK
9. Insert your online trading account **password**
10. Tap **Submit** button to submit order

The screenshot displays the 'PLACE ORDER' screen for SingTel(274:SGX). The interface includes a price chart on the left and a form on the right. The chart shows a price of 3.660 with a volume of 11,066K. The form is set to 'Stop Loss' and 'Sell' action. The 'Stop Price' is set to 0, and the 'Based on' condition is 'Last Done Price'. The 'Order Type' is 'Limit', 'Settle Ccy' is 'SGD', 'Mode' is 'Cash', and 'Validity' is 'Day'. The 'Password' field is empty. The 'Submit' and 'Cancel' buttons are at the bottom right.

Field	Value
Open	3.700
Bid	3.660 (1,112K)
Ask	3.670 (603,800)
Hi/Low	3.710 / 3.660
Vol	11,066K
Lot size	100

Style: 1D 1W 1M 3M 6M 1Y 3Y

STEP 1: If the following condition is met:

Stop Price = 0 +

Based on: Last Done Price

STEP 2: Place the following order:

Action: Buy Sell

Price = 3.660 +

Quantity = 0 +

Order Type: Limit

Settle Ccy: SGD

Mode: Cash Validity: Day

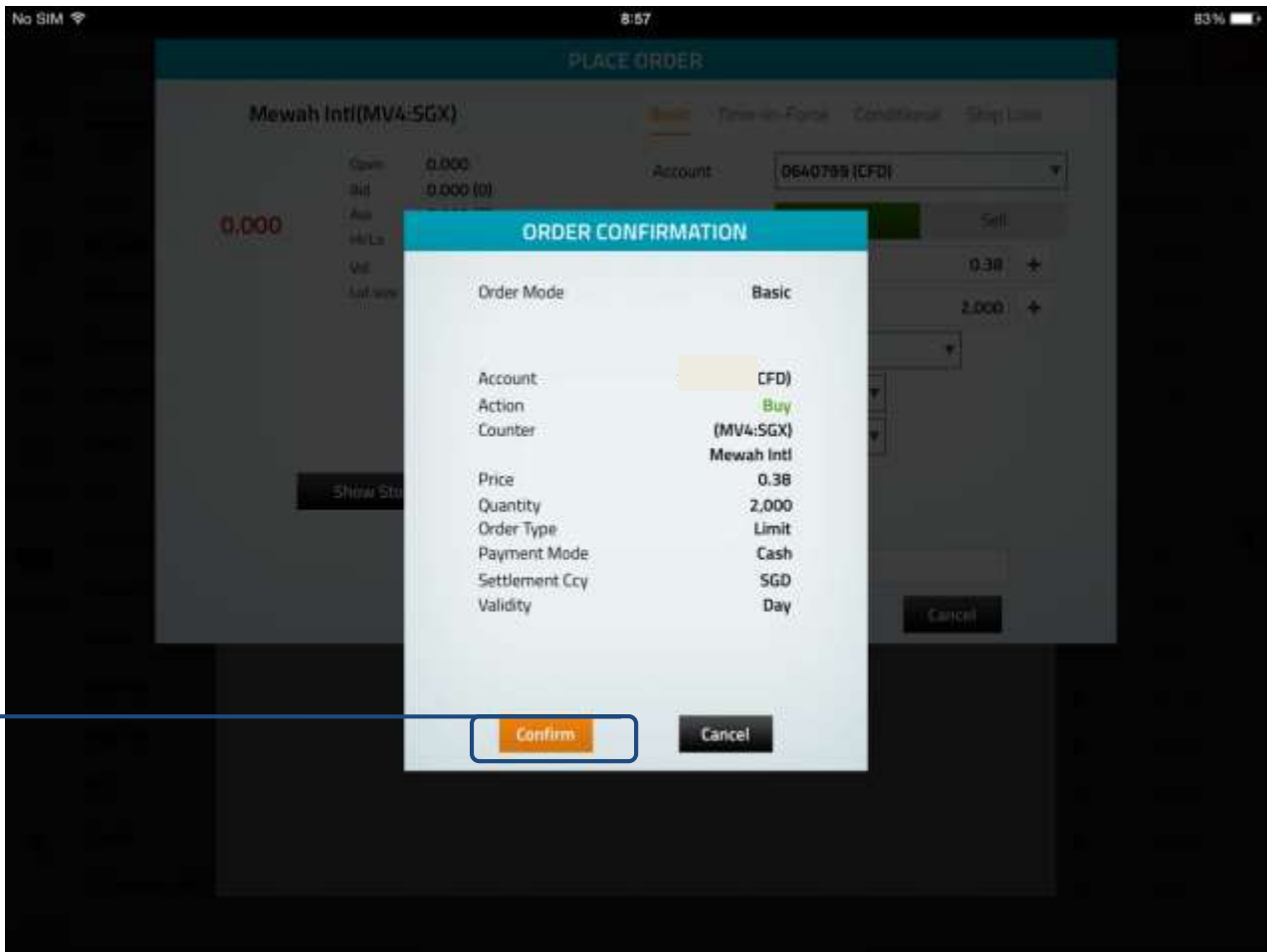
Password:

Submit Cancel

Please click [here](#) for Advanced orders FAQ.

# Place order

After keying in your order, the Order Confirmation page will appear.  
Check your trade details and then touch the Confirm button.



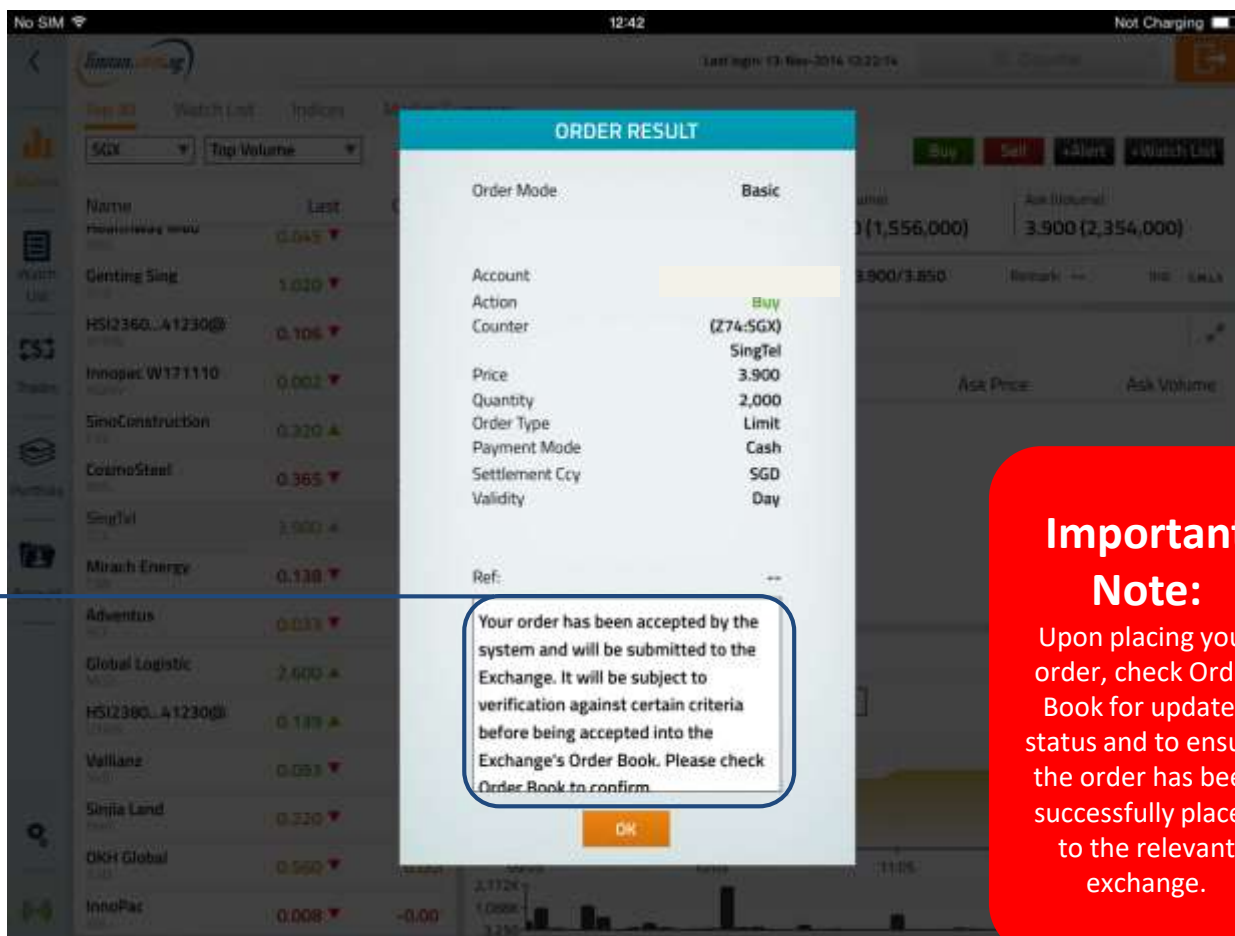
Click Confirm when  
you have checked  
your order details.



# Place order

The ORDER RESULT will appear. If your order has been accepted by the system, the following message is stated:

“Your order is successfully placed by the system and will be submitted to the Exchange.”



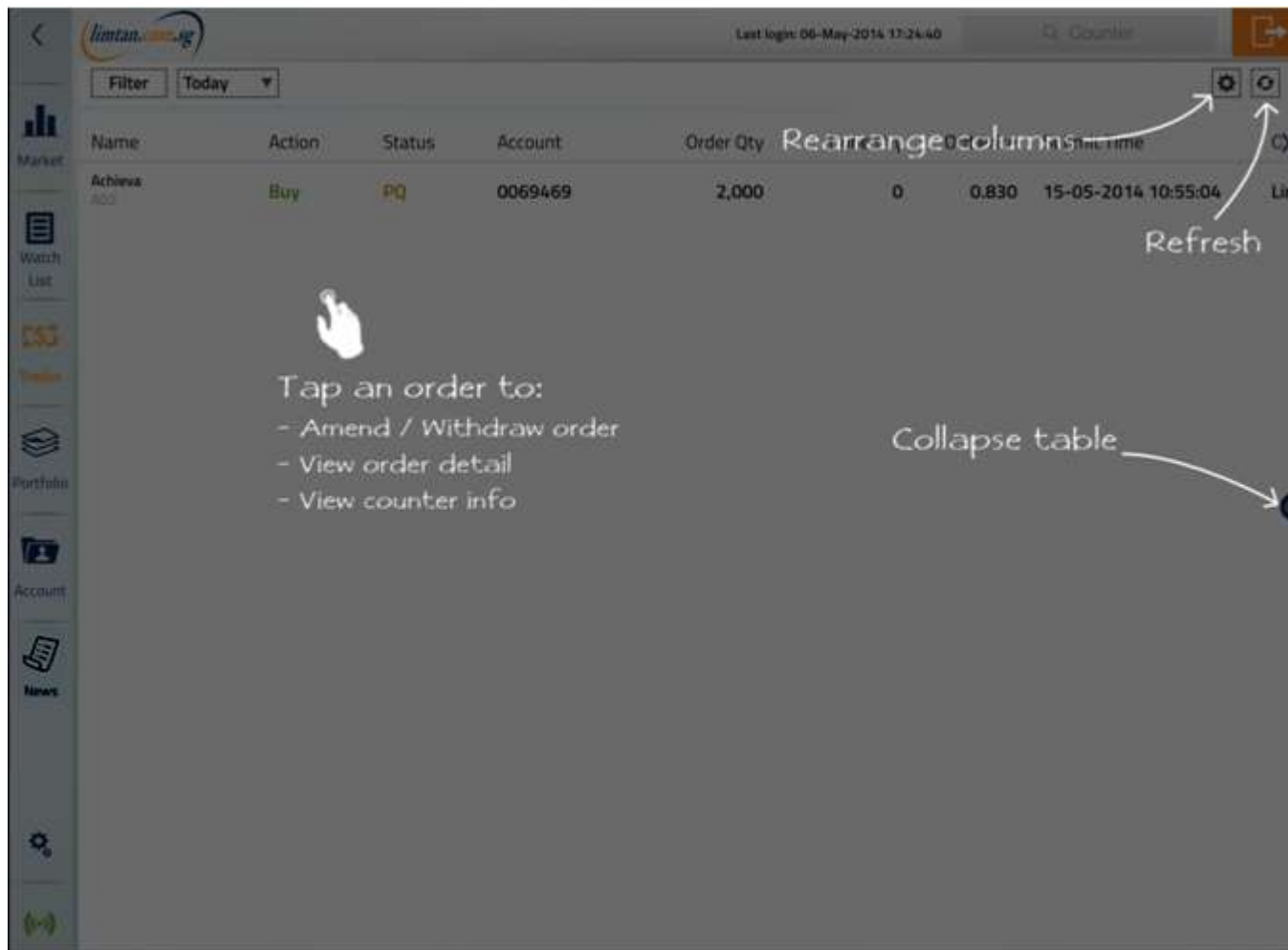
## Important Note:

Upon placing your order, check Order Book for updated status and to ensure the order has been successfully placed to the relevant exchange.

When your order is successful, the following message appears

# Trades: Order book help page

Upon tapping TRADES for the first time, the following help screen will appear.



# Trades: Order book

Select “All” to view all trades instead of just the ones “Today”.

Select the type of filter here. “All” and “Today” are the default ones.

The screenshot shows the 'limtan.com.sg' mobile app interface. At the top, it says 'No Service' and '5:10 pm'. The 'Order Book' section is active, showing a filter dropdown set to 'Today'. Below this, there's a table of pending orders:

Name	Action	Status
SINGTEL 274	Buy	C
SMRT 533	Buy	PQ

To the right of the table is a 'PQ (Pending to Enter Queue)' section with a 'Withdraw' button. Below this is an 'Order Info' section for the selected order:

**Order Info:**

- Order Number: 1465922
- Submit Time: 2014/11/19 17:14:42
- Action: Buy
- Account: [redacted]
- Settlement Ccy: SGD
- Trade Ccy: SGD
- Order Price: 1.590
- Order Qty: 2,000
- Filled Quantity: 0
- Balance: 2,000
- Order Source: CFD-iPad

Below the order info is a 'NOTE:' section:

**NOTE:**

- Price indicated is Order and Filled price.
- For orders filled under Pre-Opening, Pre-Closing, and Adjust Phase, if filled price is better than order price, this would be shown in bracket.

At the bottom, there's a section for 'SMRT (533:SGX)' with buttons for 'More', 'Buy', 'Sell', '+Alert', and '+Watch'. Below this is a table of market data:

Last	Change (%)	Bid (Volume)	Ask (volume)
1.590	0.025 (1.597%)	1.585 (28,000)	1.590 (83,000)

Below the table, there's a row of summary data:

Volume: 1,286,000    Open: 1.570    Hi/Li: 1.600/1.570    Remark: --    Ind: C.M.L.S

## Important Note:

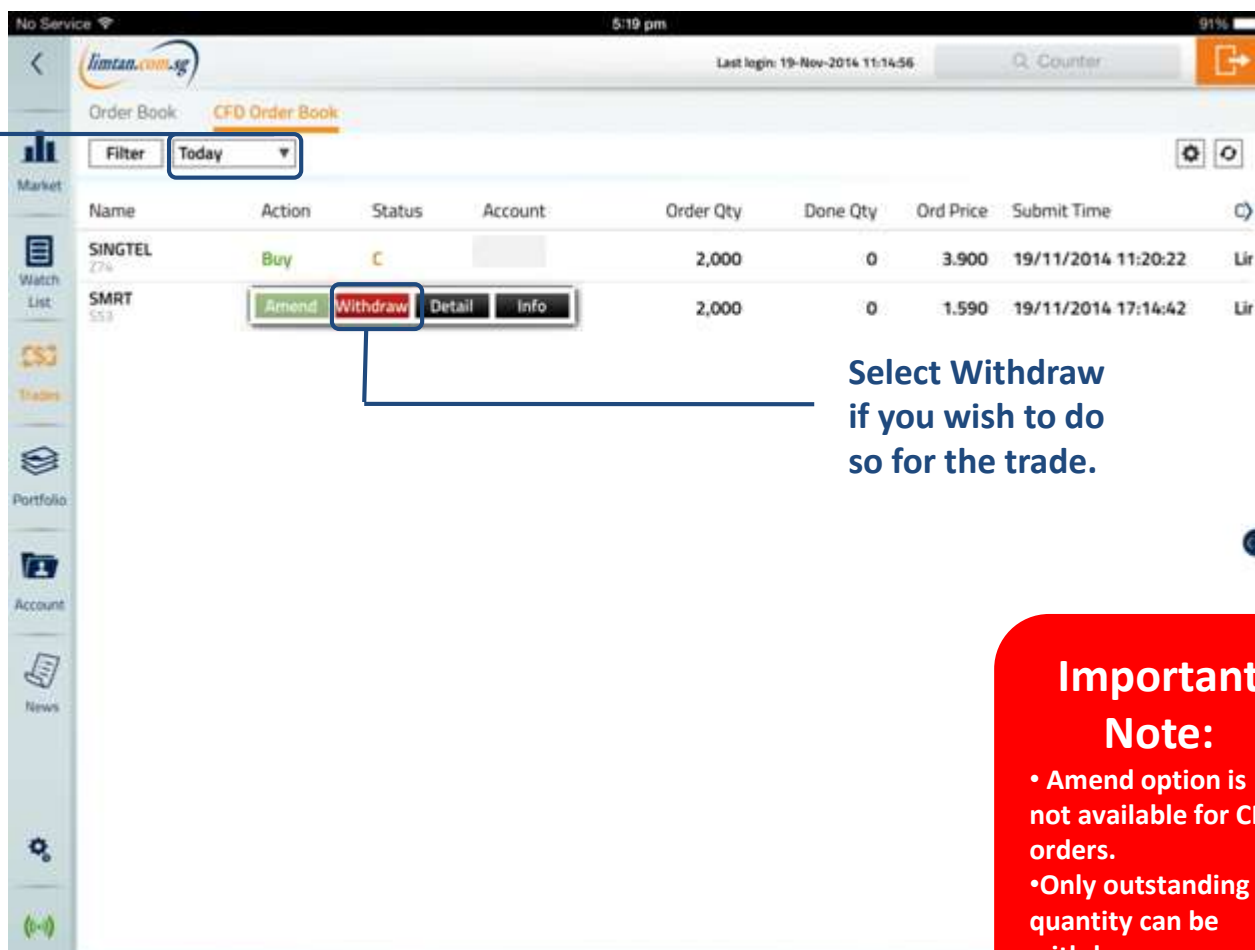
- Status of CFD trade sometimes change from “Pending” to “Rejected” when the trade is not accepted by Lim & Tan Securities.

- Your CFD trades may be fully filled or partially filled. You will see the order status as “Filled” or “Partially Filled” respectively in “Today’s Orders” during market hours.

# Order book: Order details and withdraw orders

When you tap on a trade all information of the trade will appear.  
You can also withdraw your trade on this page.

View orders for  
'Today' or  
'Up to 3 days  
ago'



Select Withdraw  
if you wish to do  
so for the trade.

## Important Note:

- Amend option is not available for CFD orders.
- Only outstanding quantity can be withdrawn.

# Trades: Withdraw order

Upon tapping Withdraw, the Withdraw Order screen will appear.  
Key in your account password to confirm withdrawal.

The screenshot shows the Lim Tan CFD iPad app interface. The top bar displays 'No Service', '5:19 pm', and '91%' battery. The main screen is titled 'Order Book' and 'CFD Order Book'. A 'Withdraw' button is highlighted in the top right corner. Below it, a 'PQ (Pending to Enter Queue)' section shows order details for 'SINGTEL' and 'SMRT'. A 'Withdraw' button is also present in the top right of the 'PQ' section. A callout box labeled '1. Tap Withdraw' points to this button. Below the 'PQ' section, a 'SMRT (S53:SGX)' section shows order details. A callout box labeled '2. Key in your account password.' points to the 'Password' field in the 'Withdraw Order' confirmation screen. The confirmation screen also has a 'Withdraw' button, which is pointed to by a callout box labeled '3. Tap Withdraw to proceed.'

**Order Info:**

Order Number	1465922
Submit Time	2014/11/19 17:14:42
Action	Buy
Account	
Settlement Ccy	SGD
Trade Ccy	SGD
Order Price	1.590
Order Qty	2,000
Filled Quantity	0
Balance	2,000
Order Source	CFD-iPad

**NOTE:**

- Price indicated is Order and Filled price.
- For orders filled under Pre-Opening, Pre-Closing, and Adjust Phase, if filled price is better than order price, this would be shown in bracket.

**SMRT (S53:SGX)**

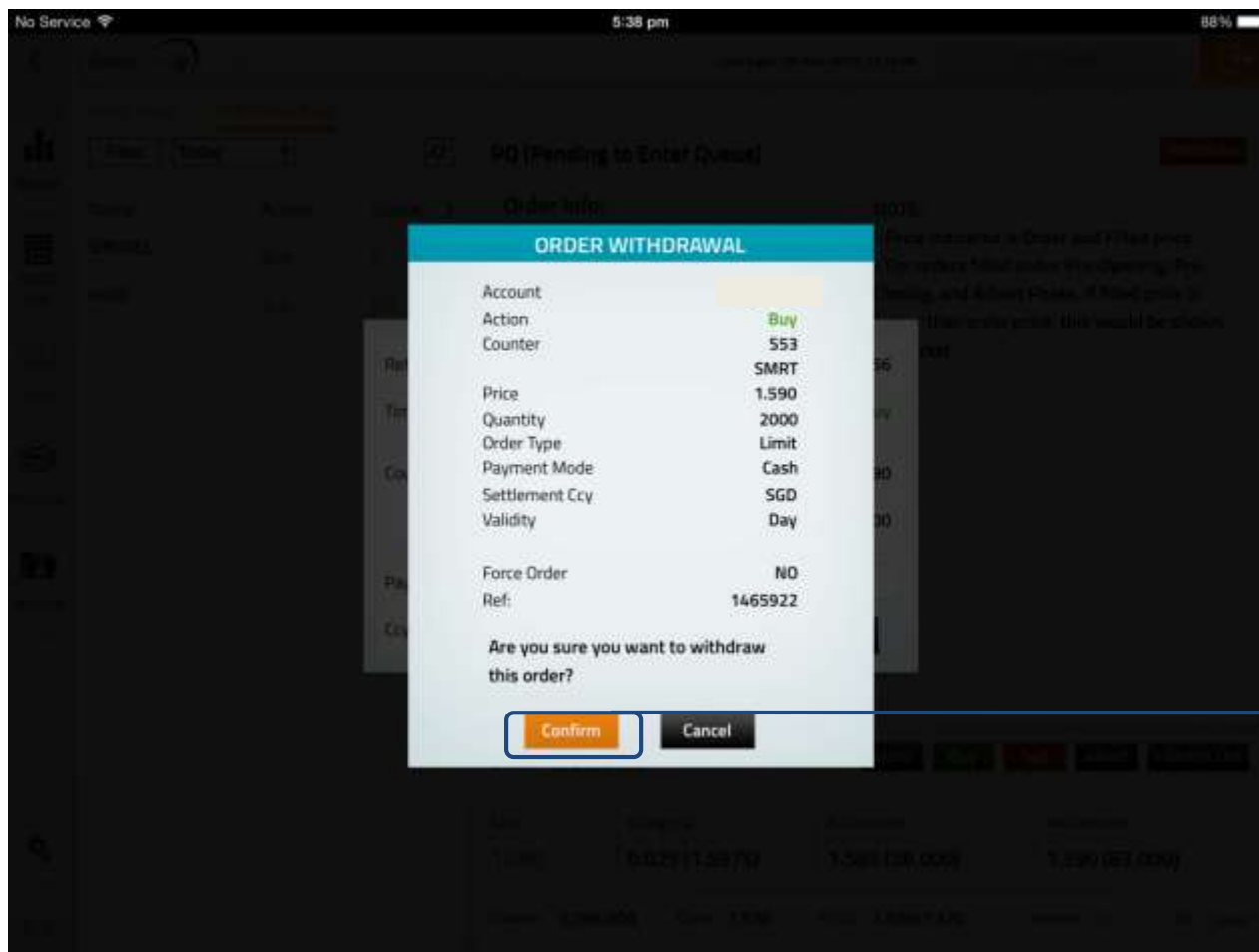
Last	1.590
Char	0.0
Volume	1,286,000

**Withdraw Order Confirmation:**

Ref.	1465922	Account	
Time	2014/11/19 17:14:42	Action Type	Buy
Counter	S53:SGX	Order Price	1.590
	SMRT	Order Quantity	2,000
Pay Mode	Cash	Password	.....
Ccy	SGD		

# Trades: Withdraw order

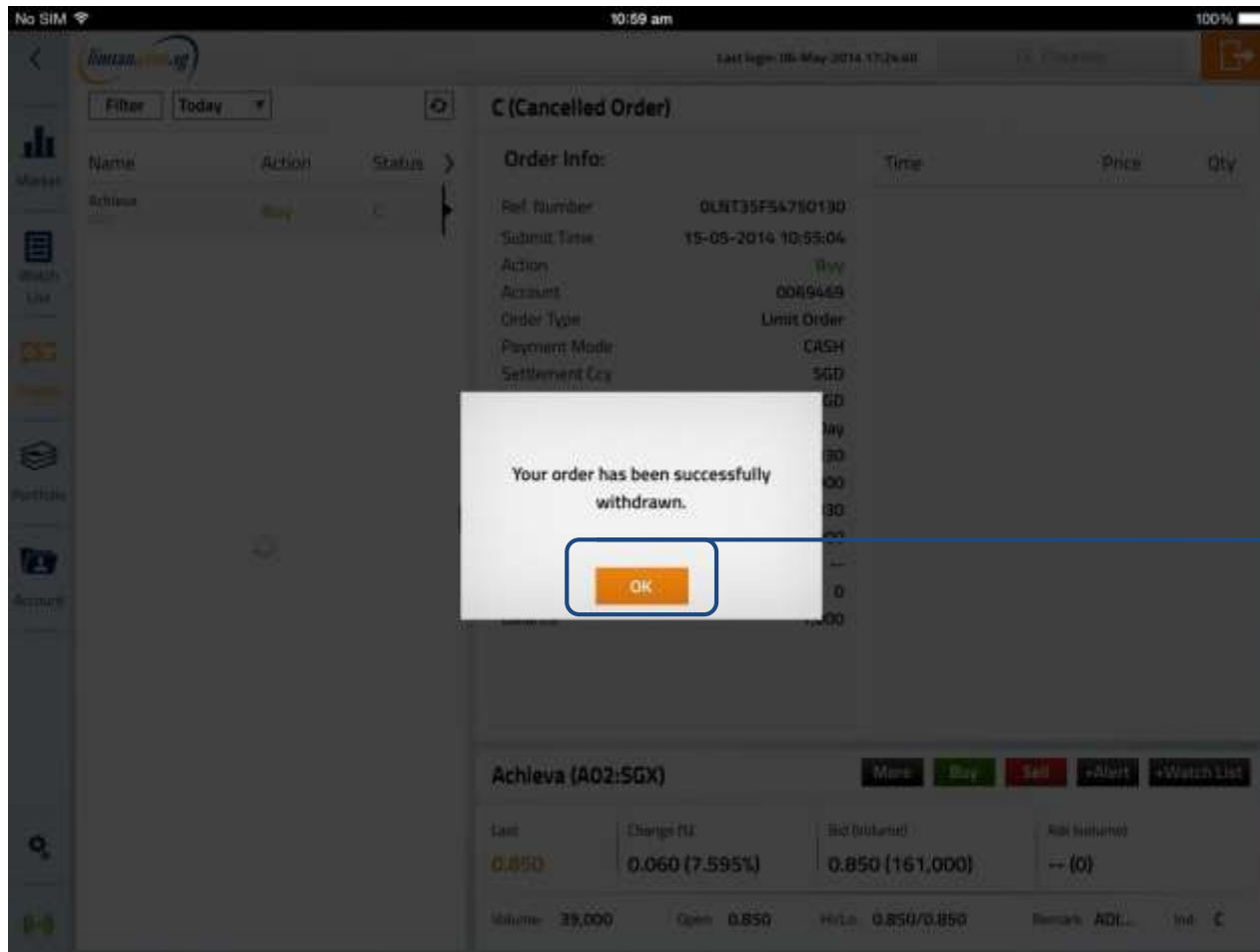
Check your order withdrawal is correct and tap Confirm to confirm the withdrawal.



Tap Confirm after checking that all details of your order are correct.

# Trades: Withdraw order

The following message will appear when your withdrawal is successful.



Tap OK to  
return to the  
Trade Screen.

# Portfolio

In the page, you can see your trades from all accounts summarised by counters. Trades made from other online channels can also be viewed here. Selecting a counter will show all the trades for that counter.

Name	A/C No.	Buy/Sell	Balance Qty	Prev Close	MV @ Prev	Bal Proceed	Unrealized P/L	Charges
SINGTEL 274		Buy	3,000	3.760	11,280.00	11,280.00	0.00	0.00

Select a counter and all trades in the counter will be shown

**CFD Unrealised Portfolio-**  
Only open trades are shown

**CFD Realised Portfolio-**  
Only trades that have closed are shown



# Portfolio: Important Note

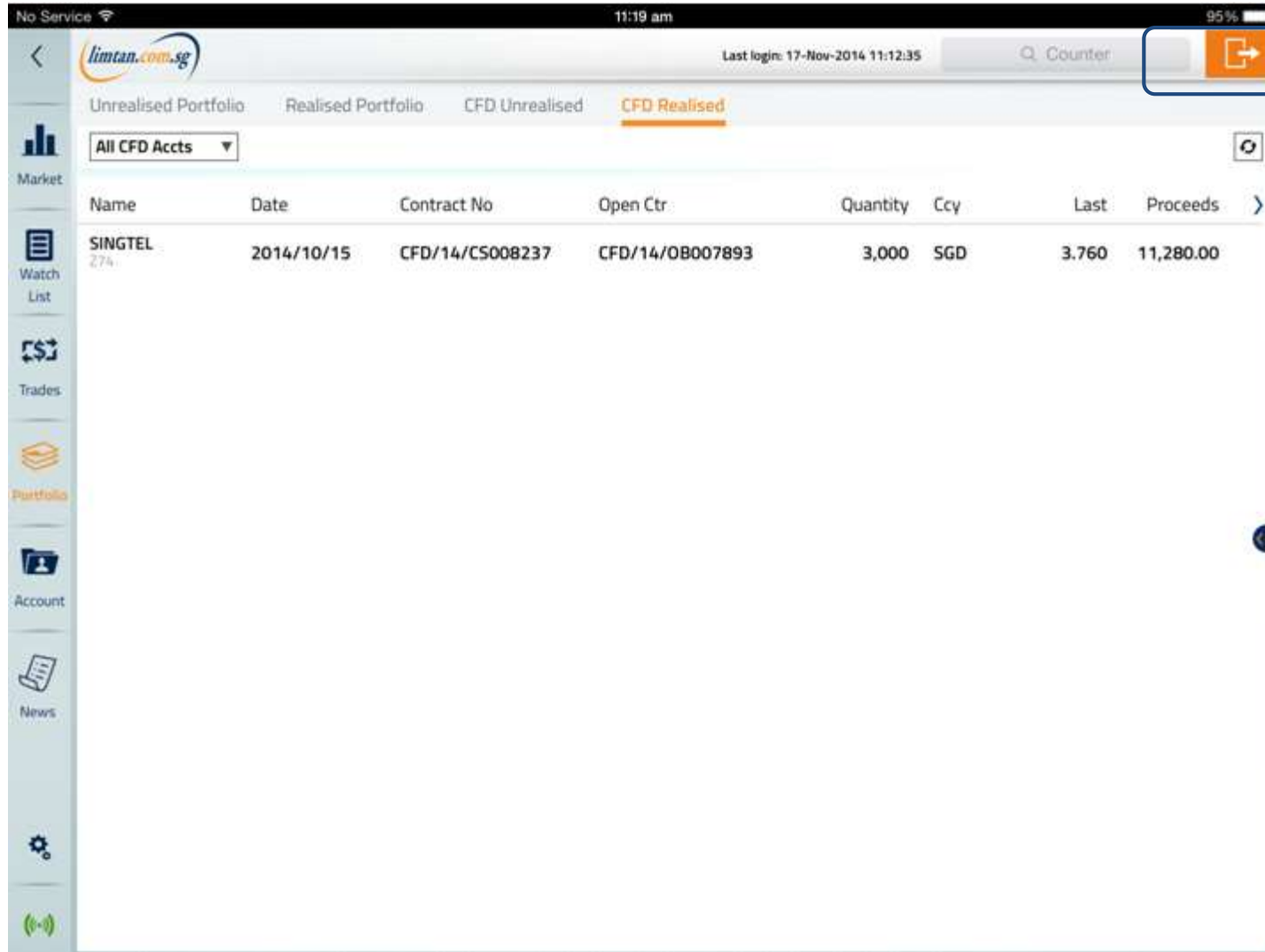
**The portfolio does not necessarily mirror the holdings in your CDP, CFD, Margin or SRS Investment Accounts.**

**Please ensure you check your holdings before selling.**

**Shareholdings in the Portfolio will not be adjusted for Corporate actions. You will need to adjust for Corporate action manually.**

**Buy contracts will be automatically nett off against sell contracts of the same counter on a FIFO (first-in-first-out) basis. Nett off positions can be viewed under Realized P/L.**

# Log out



To log out, tap on this icon.

## FAQ links for more information:

- [SGX Advanced Order FAQ](#)
- [US Advanced Order FAQ](#)
- [iPad App FAQ](#)
- [Contract for Difference FAQ](#)
- [Contract for Difference Advanced Order FAQ](#)

For more assistance, please call Helpdesk: 6799 8188  
or email [online@limtan.com.sg](mailto:online@limtan.com.sg)